

# Website Terms of Use

QESS Electrical & Security | Last updated: April 2026

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## 1. About These Terms

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These Website Terms of Use ('Terms') govern your access to and use of the website located at [www.qesswa.com.au](http://www.qesswa.com.au) ('the Site'), operated by QESS Group Pty Ltd (trading as QESS Electrical & Security) ('we', 'us', 'our').

By accessing or using the Site, you agree to be bound by these Terms. If you do not agree, please do not use the Site.

These Terms should be read together with our Privacy Policy, which forms part of the agreement between you and us.

## 2. Who We Are

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### **QESS Group Pty Ltd**

Trading as QESS Electrical & Security

Unit 3/113 Barrington Street, Yangebup WA 6164

Phone: (08) 9418 5797

Email: [info@qesswa.com.au](mailto:info@qesswa.com.au)

## 3. Acceptable Use of the Site

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You may use the Site only for lawful purposes and in accordance with these Terms. You agree not to:

- Use the Site in any way that violates applicable Australian federal, state, or local law or regulation
- Transmit any unsolicited or unauthorised advertising or promotional material
- Knowingly transmit any data or material that contains viruses, malware, or other harmful code
- Attempt to gain unauthorised access to any part of the Site, its server, or any connected system
- Scrape, harvest, or systematically collect data from the Site without our express written consent
- Use the Site to impersonate any person or entity or misrepresent your identity or affiliation
- Interfere with or disrupt the integrity or performance of the Site

## 4. Intellectual Property

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All content on the Site, including but not limited to text, images, logos, graphics, icons, layout, and software, is owned by or licensed to QESS Group Pty Ltd and is protected by Australian and international copyright and intellectual property laws.

You may view, download, and print content from the Site for personal, non-commercial reference only. You must not reproduce, republish, distribute, sell, modify, or create derivative works from any content on the Site without our prior written consent.

The QESS Electrical & Security name and logo are trademarks of QESS Group Pty Ltd. Nothing on this Site grants any licence to use our trademarks.

## **5. Accuracy of Information**

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We take reasonable care to ensure that information on the Site is accurate and current. However, we make no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, or suitability of the information on the Site for any particular purpose.

Information on the Site is provided for general informational purposes only. It does not constitute professional advice and should not be relied upon as a substitute for qualified advice specific to your circumstances.

We reserve the right to amend, update, or remove content from the Site at any time without notice.

## **6. Contact Form and Enquiries**

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When you submit an enquiry through our contact form, you agree to provide accurate and complete information. Submission of an enquiry does not constitute a binding contract or guarantee of service. We will respond to enquiries at our discretion and do not guarantee response times.

Our contact form is protected by Google reCAPTCHA. Use of reCAPTCHA is subject to Google's Privacy Policy and Terms of Service.

## **7. Links to Third-Party Websites**

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The Site may contain links to third-party websites, including Google Maps and our social media profiles. These links are provided for convenience only. We do not endorse, control, or take responsibility for the content, privacy practices, or terms of any third-party site.

Accessing third-party sites via links on our Site is done at your own risk.

## **8. Limitation of Liability**

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To the maximum extent permitted by law, QESS Group Pty Ltd and its directors, employees, and contractors are not liable for any direct, indirect, incidental, special, or consequential loss or damage arising out of or in connection with your use of, or inability to use, the Site or its content.

Nothing in these Terms excludes, restricts, or modifies any right or remedy, or any guarantee, warranty, or other term or condition implied or imposed by the Australian Consumer Law that cannot lawfully be excluded or limited.

## 9. No Warranties

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The Site is provided on an 'as is' and 'as available' basis without any warranty of any kind. We do not warrant that the Site will be uninterrupted, error-free, or free of viruses or other harmful components. You are responsible for implementing appropriate security measures on your own systems.

## 10. Privacy

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Your use of the Site is also governed by our Privacy Policy, which is incorporated into these Terms by reference. By using the Site, you consent to our collection and use of personal information as described in the Privacy Policy.

## 11. Indemnity

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You agree to indemnify and hold harmless QESS Group Pty Ltd and its personnel from and against any claims, losses, damages, costs, and expenses (including reasonable legal fees) arising out of or in connection with your breach of these Terms or your use of the Site.

## 12. Governing Law

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These Terms are governed by the laws of Western Australia. You irrevocably submit to the non-exclusive jurisdiction of the courts of Western Australia and the Federal Court of Australia for any dispute arising in connection with these Terms or the Site.

## 13. Changes to These Terms

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We may update these Terms at any time by posting a revised version on the Site. Your continued use of the Site following any changes constitutes your acceptance of the updated Terms. We recommend reviewing these Terms periodically.

## 14. Contact Us

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If you have any questions about these Terms, please contact us at:

QESS Group Pty Ltd  
Unit 3/113 Barrington Street, Yangebup WA 6164  
Phone: (08) 9418 5797  
Email: [info@qesswa.com.au](mailto:info@qesswa.com.au)